

iTeach iTutor LLC Privacy Policy

Effective Date: October 24, 2024

At iTeach iTutor LLC, your privacy is of the utmost importance to us. This Privacy Policy outlines how we collect, use, and protect the information you provide when you use our services. By engaging with iTeach iTutor LLC, you agree to the terms of this policy.

1. Information We Collect

We may collect the following types of information from clients and tutors:

- **Personal Information:** Name, email address, phone number, home address, and other contact information.
- **Student Information:** Name, grade level, learning needs, and progress reports.
- **Payment Information:** Credit card details or other payment information required for processing transactions.
- **Usage Data:** Information about how you use our website or engage with our online content.

2. How We Use Your Information

We use your personal information for the following purposes:

- **Providing Services:** To match students with tutors, monitor student progress, and communicate with clients.
- **Processing Payments:** To securely process transactions and manage billing.
- **Communication:** To send updates, promotional materials, or administrative information related to our services.
- **Improvement:** To enhance our services, including website functionality and customer experience.
- **Compliance:** To comply with any legal obligations and enforce our terms of service.

3. Data Protection and Security

We implement reasonable technical and administrative measures to protect your information from unauthorized access, loss, or disclosure. However, no method of transmission over the internet is 100% secure, and we cannot guarantee the absolute security of your information.

4. Sharing of Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except for:

- **Service Providers:** Trusted third-party service providers who assist us in running our business (e.g., payment processors, scheduling platforms) and who agree to keep your information confidential.

- **Legal Compliance:** When required by law, we may disclose your information to regulatory authorities or in response to legal proceedings.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred as part of the transaction.

5. Your Rights

You have the following rights regarding your personal data:

- **Access and Correction:** You may request access to your personal information and ask for corrections if the data is inaccurate.
- **Opt-out:** You can opt-out of receiving marketing communications at any time by following the unsubscribe link in emails or contacting us directly.
- **Data Deletion:** You may request that we delete your personal data, subject to any legal obligations we may have to retain certain information.

6. Children's Privacy

We comply with the Children's Online Privacy Protection Act (COPPA) and do not knowingly collect personal information from children under 13 without parental consent. If you believe we have collected information from a child under 13 without proper consent, please contact us, and we will take appropriate steps to delete the information.

7. Changes to the Privacy Policy

iTeach iTutor LLC reserves the right to modify this Privacy Policy at any time. Changes will be posted on our website, and the effective date will be updated accordingly. We encourage you to review this policy regularly.

8. Contact Us

If you have any questions about this Privacy Policy or the practices of iTeach iTutor LLC, please contact us at:

iTeach iTutor LLC
Email: tutors@iteachitutor.com
Phone: (305) 608-0929